

Delivery Assurance for Board Confidence



How Bushey IT Change Provides Predictable, Governed IT Delivery

Why Project Delivery Assurance Matters at Board Level

Major IT initiatives create **material business risk**.

Cost overruns, missed milestones, weak adoption, and operational disruption rarely stem from technology alone they occur when **delivery risk is not governed early, visibly, and continuously**.

Boards and executive committees need confidence that:

- Risks are known before they escalate
- Decisions are surfaced early, not forced late
- Delivery is controlled, not optimistic
- Change will land safely into operations

Delivery assurance exists to provide that confidence.

Delivery Assurance Through AssureChange

At Bushey, delivery assurance is delivered through **AssureChange**, our governed Programme and Project Management service designed for complex, high-risk IT change.

AssureChange is not an audit after the fact. It is a continuous, embedded delivery model that ensures programmes and projects remain predictable, defensible, and aligned to business outcomes from initiation through transition to BAU.

The Assurance Questions We Answer for the Board

Our delivery assurance model is designed to give clear, ongoing answers to the questions boards actually ask:

- ***What could go wrong and how exposed are we right now?***
- ***Where are decisions stalled or capacity constrained?***
- ***Are we seeing early risk signals or late surprises?***
- ***Do we have credible rollback and contingency plans?***
- ***Is this programme still aligned to business priorities?***

How Bushey Delivers Assurance

Every engagement embeds the following from day one:

1. Early Risk Surfacing

- Structured discovery to identify delivery, operational, and dependency risk
- Explicit documentation of assumptions, constraints, and exposure
- Delivered through **AssureChange** mobilisation, discovery, and baseline planning phases.

2. Board-Ready Governance Cadence

- Clear decision forums and escalation paths
- Reporting aligned to executive and board expectations
- Focus on decisions required, not activity completed

Delivery Assurance for Board Confidence



3. Runbooks, Rollback & Risk Controls

- Delivery runbooks defined early, not during crisis
- Rollback and contingency plans treated as mandatory artefacts
- Risk registers actively managed not shelfware
- Mandatory **AssureChange** artefacts, defined early and maintained throughout delivery.

4. AssureChange Programme & Project Assurance

- Accountable programme and project leadership, embedded within delivery and responsible for outcomes
- Continuous monitoring of schedule, scope, capacity, and dependency risk
- Intervention before issues become visible failure
- Assurance is provided through active programme and project management, not external review.

5. Transition & Adoption Confidence

- Operational readiness assessed, not assumed
- Clear ownership handover into BAU
- Adoption risks surfaced alongside technical risks
- Managed as a formal **AssureChange** transition phase with clear BAU ownership and readiness criteria.

What Boards and Executives Gain

- **Predictable delivery outcomes**
- **Earlier, better-quality decisions**
- **Reduced operational and reputational risk**
- **Clear line of sight from strategy to execution**
- **Confidence that change is landing safely not just finishing**

Why Bushey IT Change

- **30+ years of delivery leadership**
- **Deep financial-services and regulated-environment pedigree**
- **Governance, runbooks, rollback plans and risk registers baked in**
- **AssureChange delivers practical programme and project management not advisory theatre with governance, runbooks, rollback plans, and risk registers baked in from day one.**

We work alongside leadership teams to **remove uncertainty from complex IT change.**

Next Steps

Executive Delivery Risk Discussion (20 minutes)

A short, structured conversation to:

- Identify your top delivery risk signals
- Assess current governance effectiveness
- Recommend an appropriate assurance mode